

Thank you for receiving tickets to the Fort Recovery vs Houston high school baseball game, which is the second game of the Dragons High School Baseball Showcase presented by Orthopedic Associates. We wanted to send you some important information in regards to our health and safety protocols, digital tickets, and parking.

Health & Safety

The health and safety of our guests is our top priority for the Dayton Dragons. Due to COVID-19 and the pandemic, we have a special Safety First program in partnership with Kettering Health Network to address all health and safety protocols moving forward. Things to know **BEFORE** your visit to Day Air Ballpark this year:

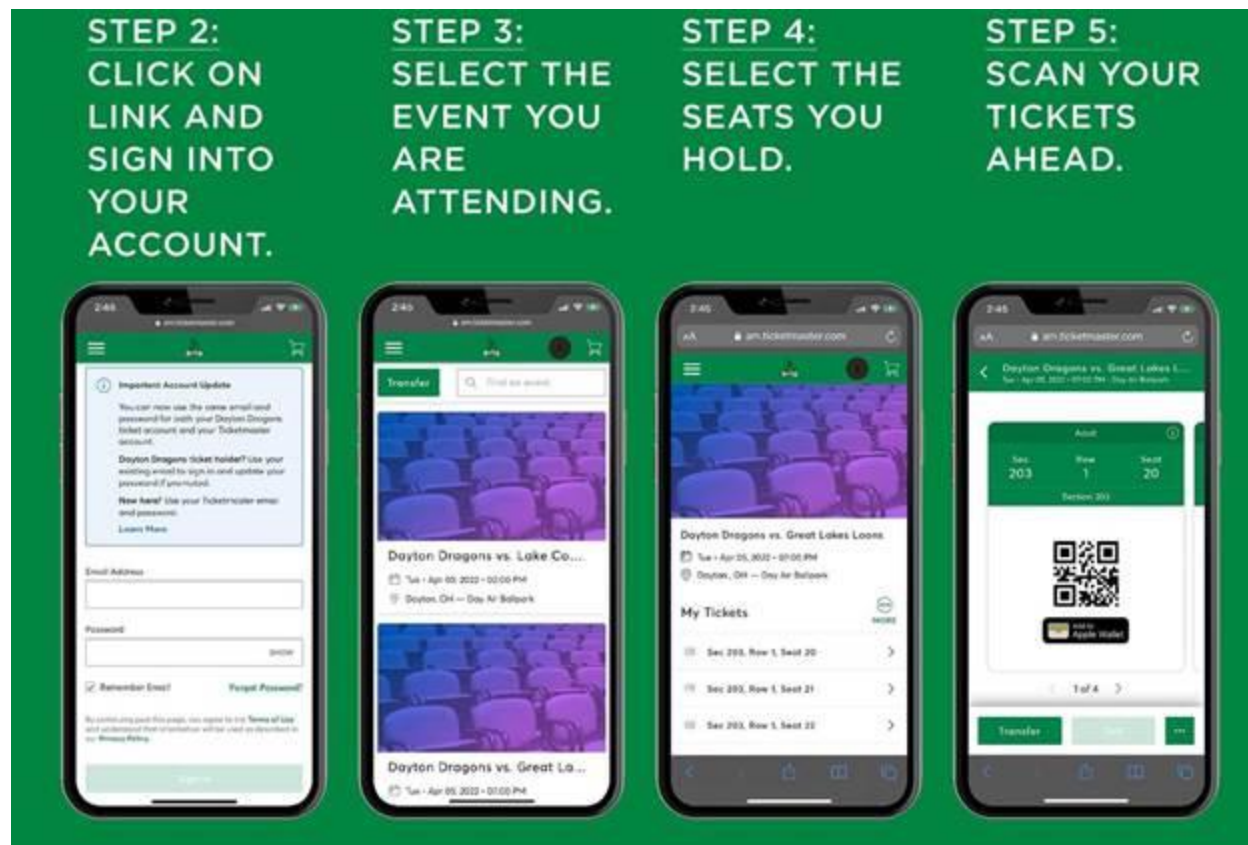
- **Wear a Mask.** Everyone in the ballpark will be required to wear a mask unless you are eating or drinking at your seating location. Please note that neck gaiters, face shields, and vented masks will not be acceptable.
- **Stay Socially Distanced.** Maintain at least 6 feet from other guests at the ballpark.
- **Stay Seated as Much as Possible.** While you are enjoying your time at the ballpark, please stay seated when possible. If you need to grab a snack from the concession stand or use the restroom, you may do so socially distanced.
- **We Are Going Cashless.** Our facility is now a cashless facility and will not accept cash at concession stands or in the team store. Be sure to bring another form of payment to the ballpark. We accept all major credit and debit cards, Apply Pay, and Google Pay.
- **Guest Health Promise.** We ask that every guest commits to our Guest Health Promise. It simply says you will not visit the ballpark if you are experiencing any COVID-19 symptoms or believe you have been exposed to someone with COVID-19.
- **Signage Around the Ballpark.** Pay attention to signage around the ballpark. These signs will provide direction on traffic flow, mask requirements, and digital ticket help. When in doubt, ask a Dragons staff member for assistance! We are always happy to help.

Digital Ticketing

This year we are moving to digital tickets. Please get your digital tickets ready **prior** to coming to the game. View and prep your digital tickets prior to arriving at the ballpark. You can access those tickets at <http://am.ticketmaster.com/dragons/myevents#/>. We have created 5 simply steps for you to follow to be able to access your tickets:

- 1) Visit <https://am.ticketmaster.com/dragons/>.
- 2) Click on “Manage Events” button and sign into your account.
- 3) Select the event you are attending.
- 4) Select the seats you hold.
- 5) Scan your tickets at the ticket scanning pedestals.

Please see below for graphics of what your phone should look like once you have begun to log into your account:



Parking

We have arranged for fan parking in the parking lot right behind the scoreboard. You will need to access the lot off of Monument and Sears Street. Our team's financial position is still a challenge in 2021. The pandemic severely hurt us in 2020 with the entire season being cancelled and will continue to negatively impact us due to restricted capacity in 2021 and any rollover credits possible in 2022. Your patronage of our parking during high school games is appreciated. The lot will have a staff person monitoring the lot, it is secure, and well lit. Parking will be \$5.00.

We can't wait to see you at Day Air Ballpark cheering on the high school teams.

Thank you!