

Brightspeed has reported that Lumen confirmed a significant fiber cut in Michigan affecting services in Michigan, Indiana, and Ohio. The damaged fiber is located on railroad property, and physical access remains restricted pending the arrival of railroad representatives. Crews are locating and identifying the affected facilities while awaiting access. There is currently no estimated time of restoration. We will continue to pursue resolution

The Major Incident Management Team at Lumen continues to coordinate efforts to obtain updates regarding Emergency Locator and Splicing Team availability to support fault isolation activities. Resource availability remains constrained due to the holiday period, resulting in dispatch delays for critical restoration personnel. Coordination and escalation efforts remain ongoing to secure the required resources and advance repair activities. Updates will be provided as additional information becomes